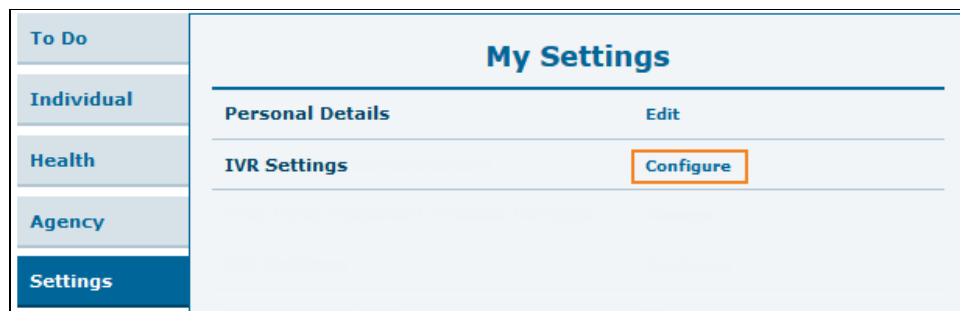


配置 IVR 設定

需要為機構啟用 IVR 模組。如需瞭解更多資訊，請聯絡您所在地區的 Therap 銷售代表。

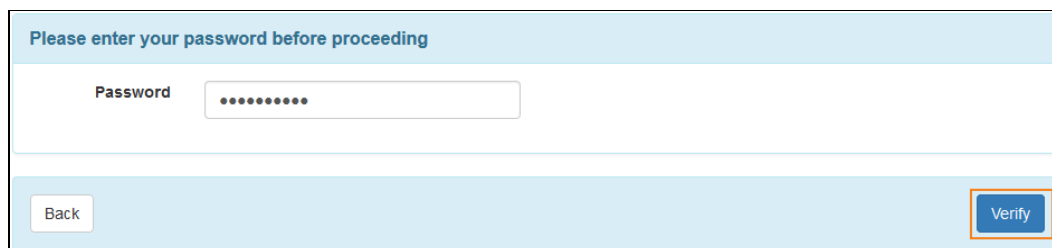
互動式語音應答 (IVR) 功能的建立是為了幫助使用者透過撥入和簽到及簽退預定時段來執行電子訪視驗證。在 Therap 管理員為提供者啟用 IVR 後，每個使用者都需要配置自己的 IVR 設定。

1. 按一下 **Settings** 標籤中 IVR Settings 選項旁的 **Configure** 連結。



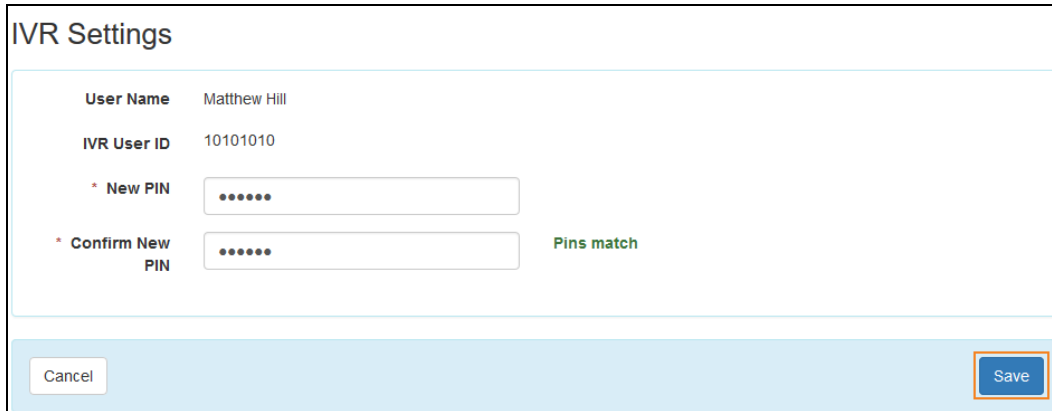
The screenshot shows a user interface for 'My Settings'. On the left is a vertical navigation menu with the following items: 'To Do', 'Individual', 'Health', 'Agency', and 'Settings' (which is highlighted in dark blue). The main content area is titled 'My Settings' and contains two sections: 'Personal Details' with an 'Edit' link, and 'IVR Settings' with a 'Configure' link highlighted by a red box.

2. 輸入您的密碼並按一下 **Verify** 按鈕。



The screenshot shows a password verification screen. At the top, it says 'Please enter your password before proceeding'. Below this is a 'Password' label followed by a text input field containing eight dots. At the bottom of the screen, there are two buttons: 'Back' on the left and 'Verify' on the right, with the 'Verify' button highlighted by a red box.

3. 在「IVR Settings」頁面中，User Name 欄位將自動填入使用者的姓名。將為 IVR User ID 自動產生一系列數字。使用者需要在 New PIN 和 Confirm New PIN 欄位中輸入資訊。PIN 碼需要由六位數字組成，由使用者自己建立。每次使用 IVR 簽到和簽退時段時都需要輸入此 PIN 碼。按一下 **Save** 按鈕儲存設定。



IVR Settings

User Name	Matthew Hill
IVR User ID	10101010
* New PIN
* Confirm New PIN

Pins match

Cancel Save

4. 成功儲存設定後，將顯示確認訊息。

IVR Settings has been successfully saved